

Terms & Conditions

Orders

- US (\$) Price (FOB – Manila)
- Minimum volume order of \$5,000. If total volume order is below \$5,000 a processing fee of \$150 will be applied.
- Minimum order quantities per item are specified. If order is less than MOQ then price adjustments may apply.

Prices

- Prices and quantities are subject to adjustment if buyer has special requirements including special packing, shipping arrangements, tagging, etc.

Payments

- Telegraphic transfers are preferred.
- If payments are not made through Chrysara correspondent banks, intermediary bank charges are to account of buyer. Specific bank information will be provided.

Terms and Conditions of Sale

- TT 50% down payment of invoice value required to initiate production and 50% balance paid two (2) weeks prior to confirmed shipment date.

Production

- Orders are produced on first payment received, first produced basis.
- Production lead time is 60-90 days after receipt of payment depending on type and quantity of items ordered and factory workload.

Shipment and Delivery

- Original documents are only released after receipt of the full payment.

Late Payments

- Late down payments may result in delayed production and/or shipment dates

Materials

- All Chrysara items are handcrafted and slight variations in size, color and finish may occur. Hairline cracks may appear on wood items.

Samples

- For first-time buyers, show samples are available only if a regular order is placed and payment is received.
- All samples, including cost of freight and handling charges are to the account of buyer.
- Lead time for samples is at least 3-4 weeks depending on factory/workshop load.
- Samples sent on first paid, first delivered basis.