

Terms & Conditions

Product Development (PD) Requirements

- Original samples and/or design specifications including sketches, tear sheets, color swatches should be provided by the buyer
- Target FOB and/or estimated retail price should be given before PD begins.
- PD projects can begin only when buyer approves estimated PD costs and estimated FOB
- Whenever possible buyer should provide date(s) that the prototype is required and/or date of targeted gift show for which the prototype is meant.

Lead Time

- Lead time for first prototype is at least 3-4 weeks depending on the complexity of the design, number of requested revisions and workshop load.

Costs and Charges

- All PD costs are to the account of the buyer.
- PD charges are waived if the PD item is ordered at the indicated minimum order quantity.
- If no order is received within six months then Chrysara may either request release of the design or apply a PD charge to the buyer account.

Alterations

- Minor alterations to existing Chrysara items are not considered PD and may be made at no additional cost to buyer. Such alterations include changes to color and finishing. They do not include changes to item shape, size, etc.

Payments

- Payment is by telegraphic transfer (TT)

Shipment and Delivery

- Prototypes are sent according to buyer instructions. Cost of freight and handling is to the account of buyer.

Materials

- All Chrysara items are handcrafted and slight variations in size, color and finish may occur. Hairline cracks may appear on wood items.